



# Cancellation insurance

## **Cancellation Guarantee:**

The campsite offers cancellation guarantee at the point of booking that covers, under certain circumstances, your deposit (excluding the cost of said guarantee).  
It is not possible to buy this guarantee after making your booking.  
It is applicable prior to and during your stay.

## **Acceptable reasons for claiming this guarantee are as follows:**

- Death , accident, serious illness in the family (spouse , children, parents, siblings, in laws).
- Theft of car/caravan/motorhome en route to the campsite.
- Loss of job or spouse's job.
- Moving house for professional reasons.
- Incidents in your normal residence (fire, flooding, damage due to burglary).

## **Price of guarantee:**

- 5€ per night per pitch.
- 7€ per night per bungalow/mobile home.

## **Conditions of use:**

Upon claiming this guarantee, the guest has 24 hours to provide written justification for the cancellation (email or fax) with relevant evidence or documentation (certificates, medical certificates, insurance claim documents etc.).